# Stable trend kicks off the year

Interim report January – March 2024

#### Today's presenters:



Per Wallentin CEO & President



Marie Björklund CFO

Q1 in brief: knowit

# Utilization levels out on hesitant market

- \* Trend of stabilization in utilization continued into 1st quarter of 2024
- \* Market remain difficult to assess, focus on cost optimization and sales remain
- \* Large geographical differences with early indications of improvements in Sweden



### Solutions

Nordic market leader in systems development

- \* Efforts to optimize the organisation has led to results, stabilization of utilization rate in the first quarter
- \* Large geographical differences, Sweden still the most challenging market
- \* Stable development in Norway and Finland, with positive margin development

	January – March 2024	January – March 2023
Sales, SEK, million	988.9	1,062.9
EBITA, SEK, million	82.7	113.3
EBITA margin, %	8.4	10.7
Number of employees at the end of the period	1,856	1,978



# Experience

The largest digital agency in the Nordic region

- \* Intensified sales activities combined with cost reduction has top priority
- \* Work to adapt the organisation give results, but market situation remain uncertain
- \* More stable margins in Norway, Denmark and Finland, but profitability challenges in Sweden remain

	January - March 2024	January - March 2023
Sales, SEK, million	335.2	412.2
EBITA, SEK, million	28.0	60.1
EBITA margin, %	8.4	14.6
Number of employees at the end of the period	889	987



# Connectivity

Supporting a connected world

- \* Strong result in current market situation with margins in line with last year
- \* Positive margin development in Sweden, while slightly lower than last year in Poland
- \* Low market visibility remains, making future market assessments difficult

	January - March 2024	January – March 2023
Sales, SEK, million	219.4	269.1
EBITA, SEK, million	28.5	34.8
EBITA margin, %	13.0	12.9
Number of employees at the end of the period	717	774



Management consultants from strategy to implementation

- \* Trend of stabilization remain and we notice a pick-up in demand for general management consulting
- \* Efforts to decrease costs and increase efficiency show results
- \* Demand for services in defence and cyber security remain strong

	January – March 2024	January – March 2023
Sales, SEK, million	234.8	233.4
EBITA, SEK, million	19.8	26.6
EBITA margin, %	8.4	11.4
Number of employees at the end of the period	565	533

# Q1 in figures

# Financial quarter January-March 2024

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1,766.3

Net sales decreased by 10.4% (1,970.5) million

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136.3

EBITA decreased compared to last year (197.2 million)



 $7.7_{\%}$ 

The EBITA margin was 7.7% (10.0)

#### Revenues and EBITA Adjusted development





Net sale, SEK, millions

- Net sales, quarterly data
- Rolling 12 months

Adjusted EBITA profit, SEK, millions

- Adjusted EBITA profit, quarterly data
- Rolling 12 months

#### Net debt development

#### knowit

#### Net debt development

- Healthy balance sheet and solid financial position
- Net debt of 884 MSEK
- Within the frame of our financial target of maximum 2x EBITDA
- Leases of new premises impact other liabilities (IFRS)

SEK, MILLION	Q1 2024	Q4 2023	Q3 2023	Q2 2023	Q1 2023
Cash equivalents	193	128	102	365	445
Interest-bearing liabilities	500	500	600	700	600
Future considerations and additional considerations (acquisitions)	41	39	62	90	253
Other liabilities (IFRS)	537	556	571	592	629
TOTAL NET DEBT	-884	-967	-1,131	-1,017	-1,037
Net Debt / EBITDA	1.4	1.4	1.6	1.4	1.4

# Sales per client industry

# Strong and diversified important in unsecure market

- No safe havens when market weakens, but our solid and broad platform decrease market risk
- Growth in the Industry segment a consequence of our ability to maintain a strong market position
- Decrease in telecoms following lower demand from large telco players
- Clients remain focused on business critical projects that support transition to a digital world also in an economic downturn



January-March 2024
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Public sector	38%	(39)
Retail and service companies	16%	(15)
Industry	16%	(15)
Banking, finance and insurance	11%	(10)
Telecommunications	7%	(9)
Media, education and gaming	5%	(4)
Energy	4%	(4)
Other	3%	(39)

# In summary

- \* Stable start of the year in terms of utilization rate development
- \* Market visibility remain shady
- \* Focus on cost optimization and sales remain to secure margin improvement
- \* Large geographical differences
- \* Efforts to optimize organisation provide strong platform when market turns

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